

USER DOCUMENTATION

PRODUCT OUT OF STOCK

PS 1.6 & 1.7

EMAILS AND NUMBER OF REQUESTS

Description:

This module allows you to retrieve the numbers and email addresses of the clients that demand a notification in case of product restocking.

Technical requirements for installation:

Prestashop, starting from the version 1.6.

The module works in a complementary way with the native “Mail alerts” module.

1. How the module appears on the site

After installation and configuration of the module, the customer will be able to ask to be notified when a product is on sale again.

If the customer has logged in, he will have to click on the button proposed by the module. The display of this form is managed by “Mail Alerts” module.



If the customer is on the site but has not logged in, with his customer account, an email will be requested.

Home / Accessories / Home Accessories / Hummingbird cushion



HUMMINGBIRD CUSHION

€22.68

Tax included

Cushion with removable cover and invisible zip on the back. 32x32cm

Color

☐

Quantity

1

☒ **Out-of-Stock**

Once the alert is created, a confirmation message will be shown.

Home / Accessories / Home Accessories / Hummingbird cushion



HUMMINGBIRD CUSHION

€22.68

Tax included

Cushion with removable cover and invisible zip on the back. 32x32cm

Color

☐

Quantity

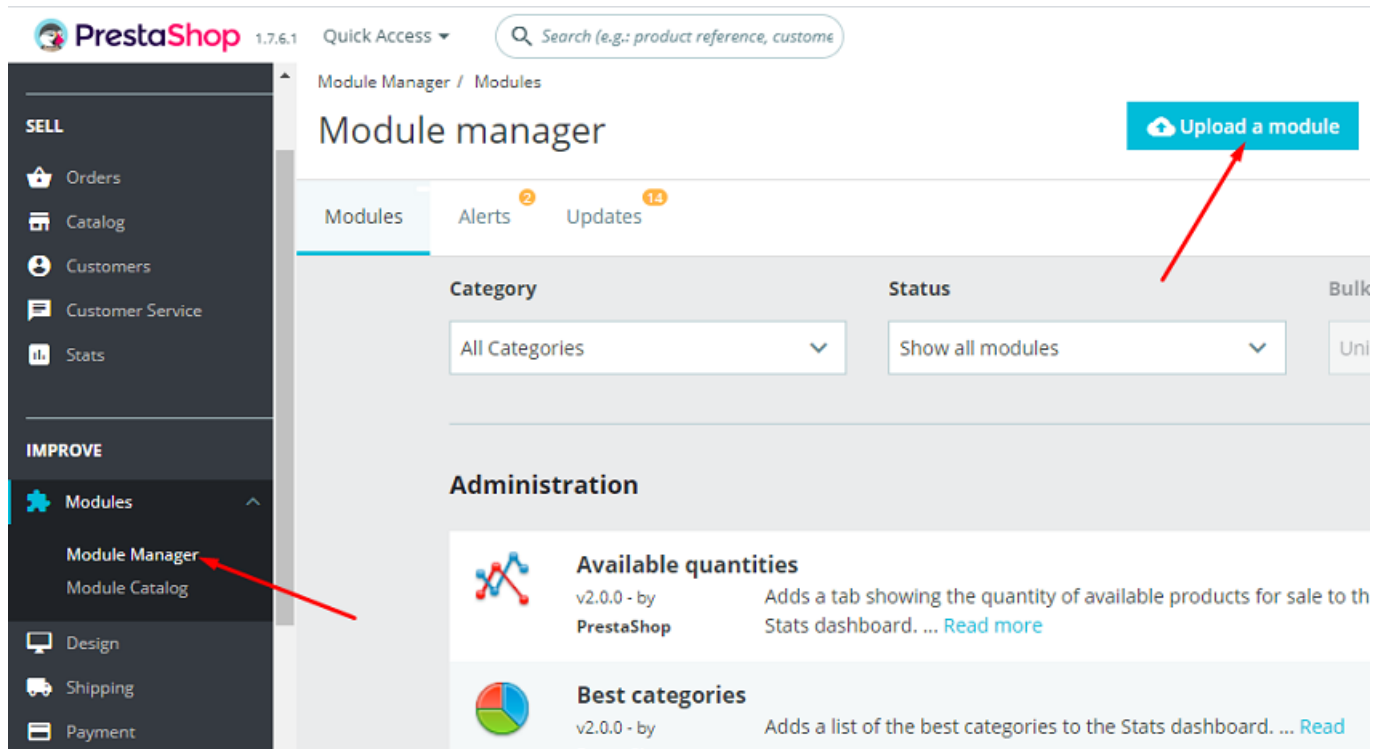
1

☒ **Out-of-Stock**

Request notification registered

2. Installation

After downloading the module through the PrestaShop Addons platform, simply go to the "Modules Manager" tab in your back office and upload the downloaded file.



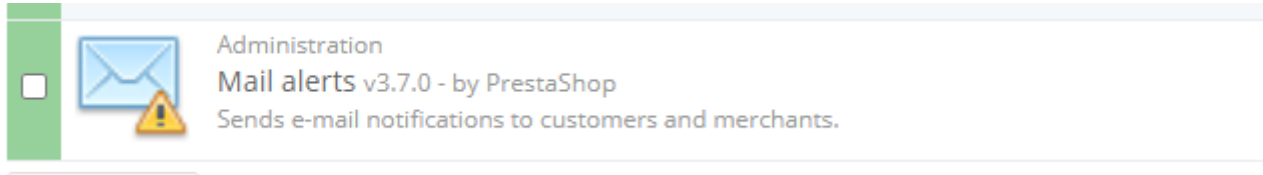
Immediately after installation, the module will verify the presence of the "Mail Alerts" module in your environment. If this module is not installed, you will be invited to install it.

Mail Alerts module allows the activation of notifications for customers and merchants. Mail Alerts also allows the creation of the alert in the front office.

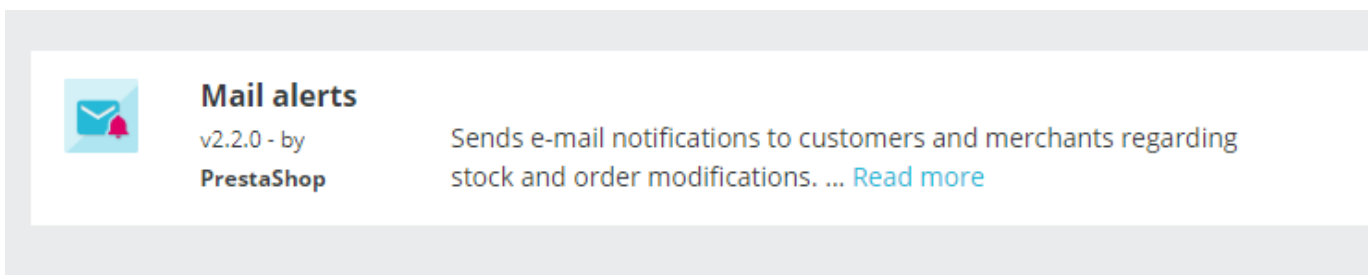
It is required to install this native module to allow "PRODUCT OUT OF STOCK" to work properly. See chapter *Annex - "Mail Alerts" module Configuration*.

There are two different versions of "Mail Alerts" module.

- [Version for Prestashop 1.6.X](#)



- [Version for Prestashop 1.7.X](#)



Following the automatic installation procedure, the right module will be installed automatically.

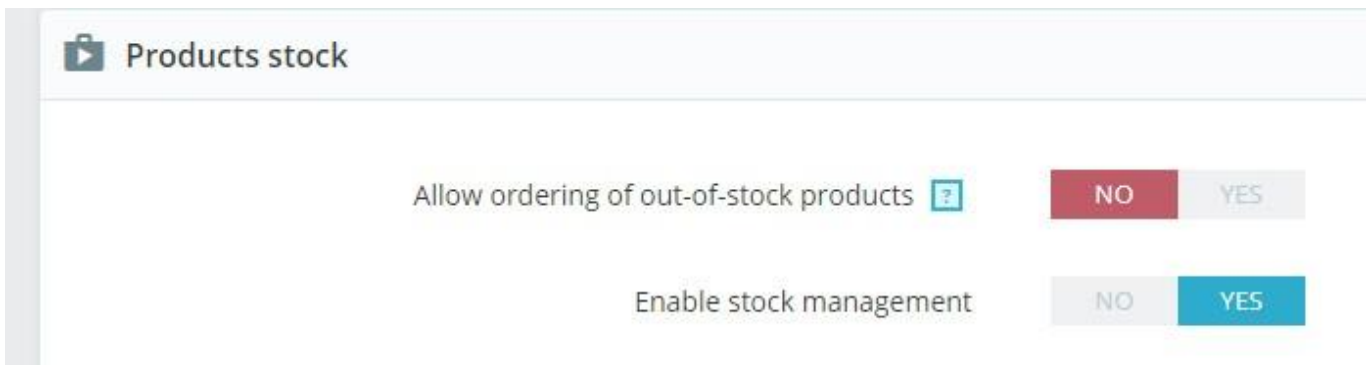
At the end of the installation process, you will be asked if you want to activate the module in Multi shop mode, by ticking the box shown.

3. Preliminary PrestaShop configurations

The module works properly if the sale of out-of-stock products is deactivated. Go on Shop Parameters > Product settings > Products stock ...and switch "Allow ordering of out-of-stock products" to "No".

If this option is left on "yes", the articles remain on sale even after stocks run out and the form for creating alerts not be active on the site.

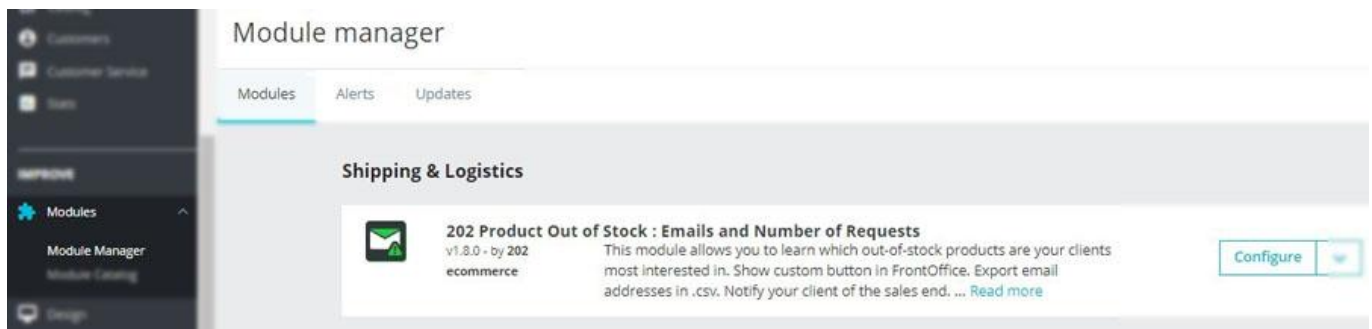
Activate, however the inventory management option.




4. General module Configuration

You can access the configuration panel by clicking the “Configure” button.

The menu is composed of three tabs:



- Mail alert list
- Settings
- See more

 **202 Product Out of Stock : Emails and Number of Requests**
This module allows you to learn which out-of-stock products are your clients most interested in. Show custom button in FrontOffice, Export email addresses in .csv. Notify your client of the sales end.

[?](#) [★](#) (202 ecommerce)

[MAIL ALERT LIST](#) [SETTINGS](#) [SEE MORE](#)[MAIL ALERT LIST](#)

4.1 Mail alert list

In the “Mail alert list” you can find the list of products for which customers have asked to be alerted when they are back in stock.

You can also find the email addresses as well as the supplier and manufacturer’s names of the “out of stock” products.

[MAIL ALERT LIST](#) [SETTINGS](#) [SEE MORE](#)

[MAIL ALERT LIST](#)

<input type="checkbox"/>	Products	Mails	Number of mails
<input type="checkbox"/>	Faded Short Sleeves T-shirt Size : L, Color : Blue	customer@202-ecommerce.com	1

→ “Export in CSV” function

You can save the list in a CSV file by clicking on “Export in CSV” after selecting the desired items in the list.

MAIL ALERT LIST				
MAIL ALERT LIST				
<input type="checkbox"/>	Products	Mails	Number of mails	Supplier
<input checked="" type="checkbox"/>	Hummingbird cushion Color : White	customer@202-ecommerce.com	1	Studio Desi

EXPORT IN CSV NOTIFY THE SALES STOP

→ “Notify the sales stop” function

Sometimes, it is impossible to get an item back for sale. In this case, customers interested in the product must be informed that, unfortunately, this product will not return.

You can do this by selecting the product concerned and clicking on the button “Notify the sales stop”. The module will, automatically, send an email to all interested customers to inform them of the end of the sale of the product.

The message that will be sent is already defined by the module. Later, in this guide, is explained how to edit this message.

MAIL ALERT LIST				
MAIL ALERT LIST				
<input type="checkbox"/>	Products	Mails	Number of mails	Supplier
<input checked="" type="checkbox"/>	Hummingbird cushion Color : White	customer@202-ecommerce.com	1	Studio Desi

EXPORT IN CSV NOTIFY THE SALES STOP

→ “Delete the alerts” function

It is also possible to delete some alerts clicking on the button “Delete the alerts”, after selecting the desired items in the list.

Mails	Number of mails	Supplier	Manufacturer
customer@202-ecommerce.com	1		Studio Design

EXPORT ALL DATA ACTIVATE THE SALES STOP DELETE THE ALERTS

4.2 Settings

This section is composed of three settings:

- Configuring the native module "Mail alerts"
- Want to change the look and feel of your sent messages ?
- Customization

→ Configuring the native module "Mail alerts"

Configure

202 Product Out of Stock : Emails and Number of Requests

Back Translate Check update Me

[MAIL ALERT LIST](#)
[SETTINGS](#)
[SEE MORE](#)

CONFIGURING THE NATIVE MODULE AND SENT MAILS

Configuring the native module "Mail alerts"

The email alert native module allows you to set rules for sending personalized messages to the merchant and its customers. This one is essential to the use of our module and is completely free . If it is not already done, thank you to install it.

Installation module

[CONFIGURING](#)

Want to change the look and feel of your sent messages ?

You are in the right section, just click on the following link and select the type of email to send. Then click on "Edit HTML " to make changes.

*This button is for changing sent mails by the module depending on the location and default language of your PrestaShop store. If you want to use advanced translation thank you to refer to our user documentation.

[CONFIGURING](#)

The "email alert" native module let to define rules to send personalized messages to the merchants and to the customers.

In chapter “Annex”, you can read how to configure this module.

→ **Want to change the look and feel of your sent messages ?**

This tab allows you to customize the messages you send.



Want to change the look and feel of your sent messages ?

You are in the right section, just click on the following link and select the type of email to send. Then click on “Edit HTML ” to make change

*This button is for changing sent mails by the module depending on the location and default language of your PrestaShop store. If you want more information, see the user documentation.

CONFIGURING

By clicking the “Configure” button, you will be redirected to the “Mail Translations” page of your Back Office.

The changes will be made according to the default location and language of your PrestaShop store.

If you want to modify the email sent for notify the sales stop, in this section, select “*totshowmailalerts*” in the list and modify the email with the tab “**Edit HTML version**”.

Translations



totmailtosupplier 8 missing translation(s)

totshowmailalerts 2 missing translation(s)

notify

Email subject

View HTML version **Edit HTML version** View/Edit TXT version

Paragraph

Cancel Save and stay Save

Don't forget to save your changes.

You can find the other email templates for alerts in the section *"mailalerts"*.

The "Mail alerts" module manages the templates relating to:

- product relisted
- New order received
- Order modification
- Product soon out of stock
- Product almost out of stock
- Return request

You can modify each email template with the tab **"Edit HTML version"**.
Don't forget to save your changes.

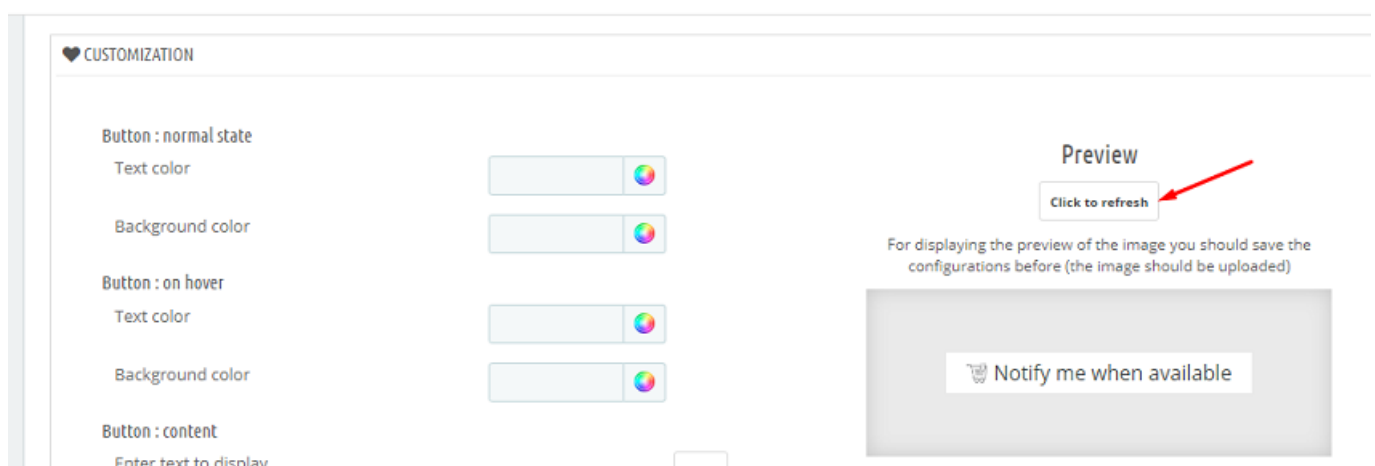
→ CUSTOMIZATION

1) You can change the color of the text and the background of the button.

The button has two different states and both are configurable

- normal state
- when the cursor is over it (on hover)

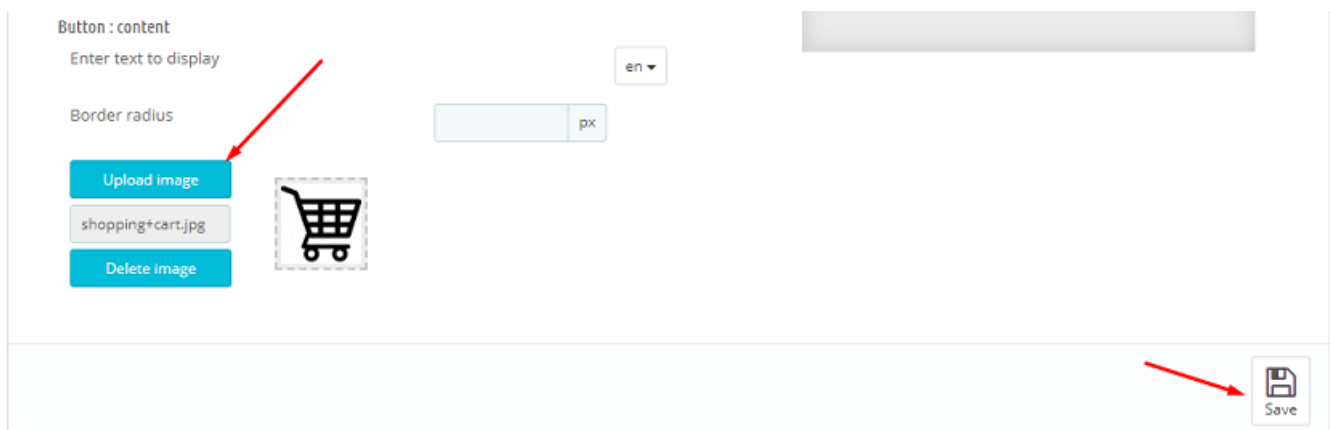
You can preview the changes before saving: just click on the button "Click to refresh"



2) You can edit the button text for all languages compatible with your shop and see a preview before saving.

We recommend **reset the Prestashop cache after saving**. You can do it through the tab Advanced Parameters > Performance

3) You can add an image that precedes the button text. After the upload, you will need to save your changes to see the change.

A screenshot of the Prestashop configuration interface for a button. The interface includes a 'Button : content' section with a text input field 'Enter text to display', a language dropdown menu set to 'en', and a 'Border radius' input field with a 'px' unit. Below these are three buttons: 'Upload image' (highlighted with a red arrow), 'Delete image', and a preview image of a shopping cart icon labeled 'shopping+cart.jpg'. At the bottom right, there is a 'Save' button with a floppy disk icon, also highlighted with a red arrow.

4.3 See More


In the "See more" section, some of our products are presented. Do not hesitate to discover the other modules in our catalog:

https://addons.prestashop.com/en/27_202-ecommerce

Annex - “Mail Alerts” module Configuration

You can configure the "Mail Alerts" module by clicking on the "Configure" button in the list of modules.

Administration



Mail alerts


v2.2.0 - by PrestaShop

Sends e-mail notifications to customers and merchants regarding stock and order modifications. ... [Read more](#)

Configure

▼

The configuration of this Mail Alerts module is also accessible through "Products out of stock".




202 Product Out of Stock : Emails and Number of Requests

This module allows you to learn which out-of-stock products are your clients most interested in. Notify your client of the sales end.


MAIL ALERT LIST

SETTINGS

SEE MORE




CONFIGURING THE NATIVE MODULE AND SENT MAILS



Configuring the native module "Mail alerts"

The email alert native module allows you to set rules for sending personalized emails. If it is not already done, thank you to install it.

Installation module 


CONFIGURING

Customer notifications must be enabled to allow the sending of notifications to customers.

Please, switch on "yes" the option "Product availability".

Configure

Mail alerts



CUSTOMER NOTIFICATIONS

Product availability

YES

NO

Gives the customer the option of receiving a notification when an out-of-stock product is available again.

Order edit

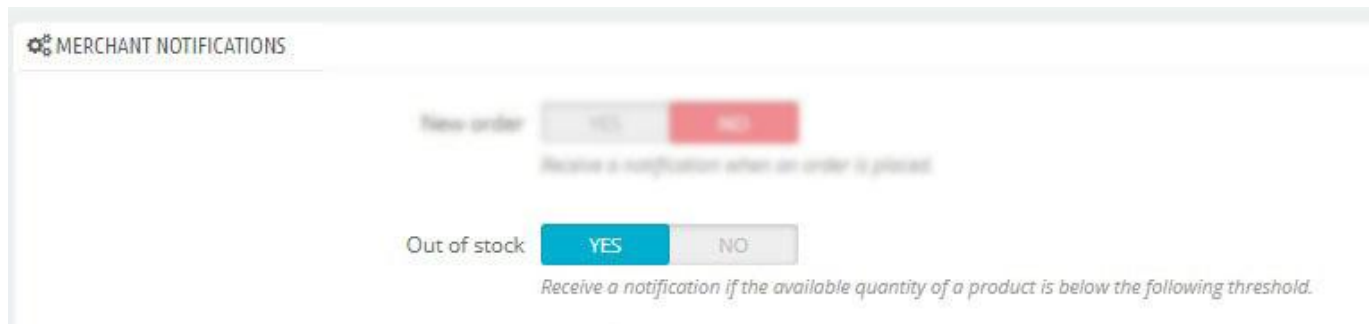
YES

NO

Send a notification to the customer when an order is edited.

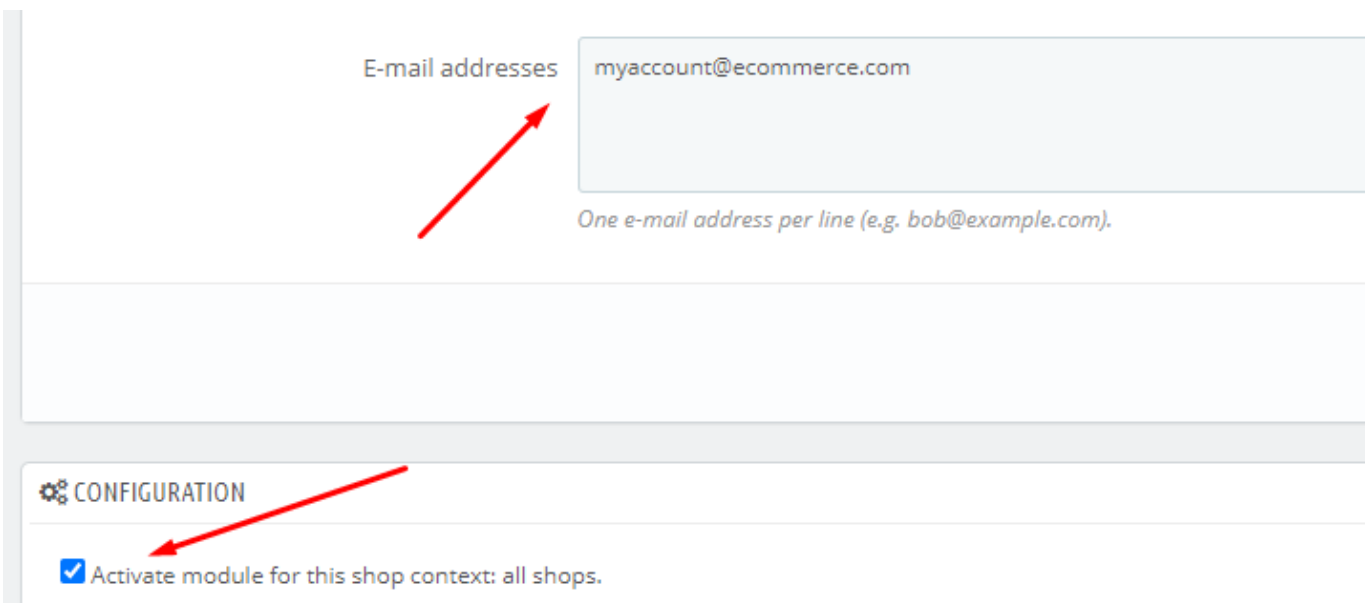
13

If you want to be notified when an item is running out, activate the "Out of stock" option. This is recommended but not mandatory.



The screenshot shows the 'MERCHANT NOTIFICATIONS' configuration section. It contains two toggle switches. The first is 'New order' with 'YES' in grey and 'NO' in red. The second is 'Out of stock' with 'YES' in blue and 'NO' in grey. Below the 'Out of stock' toggle is a descriptive text: 'Receive a notification if the available quantity of a product is below the following threshold.'

Remember to enter an email to receive notifications and, if necessary, activate the module for all shops on the site.



The screenshot shows two parts of the configuration interface. The top part is labeled 'E-mail addresses' and contains a text input field with the email 'myaccount@ecommerce.com'. Below the input field is a note: 'One e-mail address per line (e.g. bob@example.com)'. The bottom part is labeled 'CONFIGURATION' and contains a checkbox that is checked, with the text 'Activate module for this shop context: all shops.' Two red arrows point to the email input field and the checked checkbox respectively.

Good work!

Contact developer via Prestashop Addons :

https://addons.prestashop.com/en/contact-us?id_product=6320

(202 ecommerce)
Agence PrestaShop et conseil en ecommerce